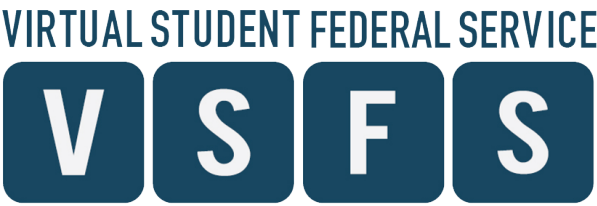


# Process Automation and Self-service for All



Project Title	Process Automation and Self-service for All
Project Summary	Automation of processes and enabling self-service for the Postal Service Office of Inspector General using process automation tools and techniques including those available on artificial intelligence and machine learning platforms.
Country	United States
Country/Region of Focus	United States

## Project Description

Projects assignments will be based on your experience and interest or on the current needs of the organization. Examples of projects are:

- Automating manual steps in Human Resource hiring, onboarding, and offboarding forms submission, notification, or approval process
- Preliminary data clean-up, correlation, and analysis using

## Required Skills or Interests

- Skill(s)
- Analytical writing
- Coding
- Data analysis
- Data visualization
- Design thinking
- Research
- Software development

## Additional Information

Experience with (1) robotic process automation, (2) self-service platform integration, (3) artificial intelligence, and/or (4) machine learning tools and techniques is preferred.

You do not need experience in all the skills, tools, and techniques. Please explain your skill level for the following as well as your experience in the above four tools and techniques.

- Data analysis
- Design thinking
- Software development

## Language Requirements

*None*